

At approximately 1100 on Thursday, March 10 2016, I received a text message on a passenger at lanes 50/51 who claims the TSA agent sexually assaulted him, with Metropolitan Washington Airport Authority police in route.

When I arrived, I noticed an individual standing by himself with three MWAA Police Officers around him, in addition to the TSA Supervisor William Whetsell. I stood back from any conversation but noticed the passenger was upset and was demanding the names of everyone around him; asking for calling cards from the police officers and from the TSA Supervisor.

The TSA Supervisor said he did not have a card, but would offer the passenger his name. After the Supervisor gave the passenger his name, the passenger then said that he wanted the Supervisor's first name as well.

At this point, I approached the passenger and said that the Supervisor does not need to give his first name. The passenger said "And who are you?" I told him my name and position. He said "What are you like the boss here?" I said I am the Federal Security Director responsible for the security at the checkpoint and that in order for him to fly he would need to complete the screening process.

He then asked me for a Card, which I did not have, but I did write my name and position on the back of a card for him. He asked me for my phone number and I said that if he wishes to file a complaint he can go to TSA.GOV to get the process.

The passenger kept demanding that the officer who performed the pat down be arrested for sexual assault. I told the passenger that since he opted out of the AIT, we must follow the standard operating procedures to complete the screening process.

MWAA PD refused to arrest the TSA Officer, so the passenger said words to the affect "fine, if you will not arrest him, I invoke my right to make a citizen's arrest. I want you to arrest that TSA Officer." MWAA PD said no!

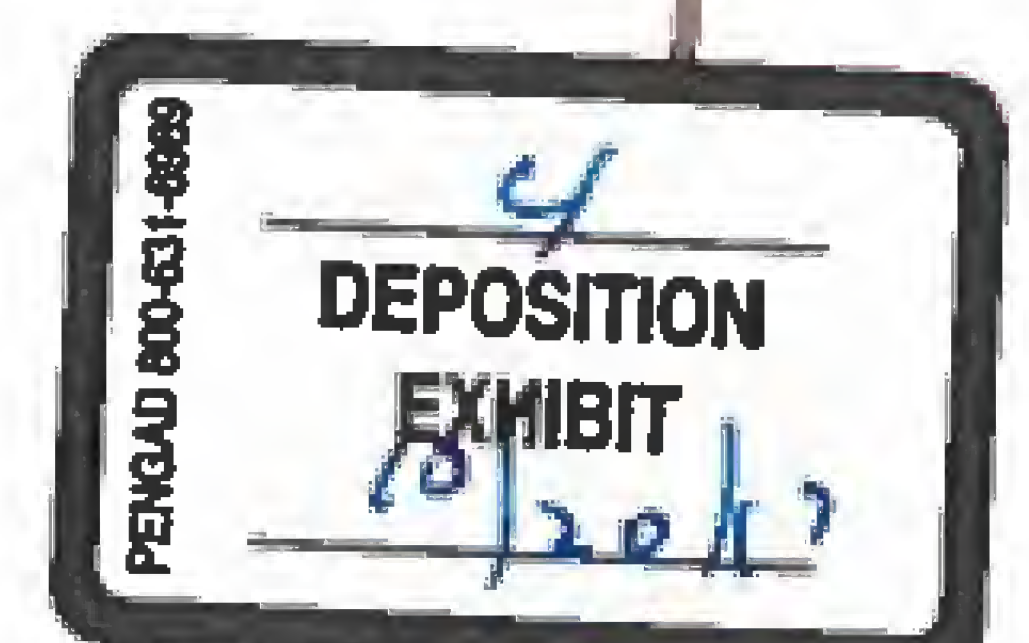
At some point, the Passenger said he did not want to talk to me anymore, but I did tell him one more time that if he wanted to fly, he would have to complete screening.

After what seemed like 30+ minutes of talking, the passenger finally agreed to another pat down by STSO Whetsell. MWAA PD and I watched the pat down. The passenger gathers his belongings, recomposed and departed the screening area.

A TSOC incident report was filed:

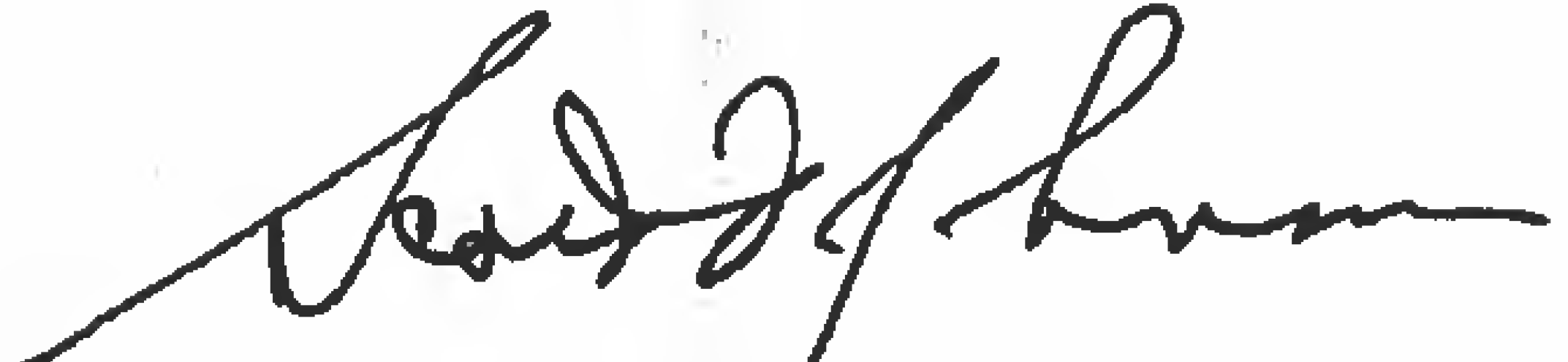
Thursday, 03/10/2016, IAD - Washington Dulles International

- TSA PreCheck passenger opted out of AIT screening at a standard lane; TSO began pat down process; Passenger alleged TSO forcibly hit him in a sensitive area as TSO began to pat down upper part of inner thigh
- Metropolitan Washington Airports Authority responded; Passenger attempted to claim citizen's arrest against TSO conducting pat down
- FSD and Senior Staff responded to the checkpoint; investigated passenger's allegations;
- Passenger complied with screening process; Screening completed, negative results
- CCTV was reviewed by TSA with Conclusive results; TSO conducted procedures as required



TSA-000017

- Southwest Airlines Co. #6366 (IAD-DEN)
- TSA PreCheck - Unknown; LEO NCIC Not Warranted; Decision on EIR creation pending; Allowed to continue; Indices checks Positive - WebEOC


14 MAR 2016